Lucas Oliveira

Site Reliability Engineer · Platform Engineering

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SUMMARY

Site Reliability Engineer with 7+ years across DevOps and SRE roles, most recently on the SRE Streaming team for Disney+ at The Walt Disney Company. Specialized in Kubernetes, Terraform, GCP and AWS, with a track record of cutting cloud costs by 35%, reducing MTTR by 62% and enabling 40+ deploys/day through GitOps. Driven by clean Infrastructure-as-Code, well-defined SLOs/SLIs and calm, predictable on-call.

EXPERIENCE

Site Reliability Engineer | The Walt Disney Company (via Insight Global) — Oct 2025 – Oct 2026
SRE Streaming team for the Disney+ platform, supporting Commerce and Playlist services — Remote

- Migrated legacy services onto the new application platform, standardizing deployments and operations.
- Supported engineering teams with CI/CD pipelines, service troubleshooting and day-to-day platform questions.
- Built CI/CD pipelines and rolled out new service deployments.
- Partnered with service teams to remediate reliability findings from chaos engineering tests ahead of high-traffic live events, hardening circuit breakers, timeouts and error mapping.

Site Reliability Engineer | RD Station — Jun 2021 – Oct 2024
Owned shared engineering infrastructure and reliability across staging and production — Florianópolis, Brazil

- Reduced cloud COGS by **35%** by right-sizing Kubernetes workloads and optimizing resource allocation on GCP and AWS.
- Cut MTTR by **62%** year over year by owning observability with Datadog, Prometheus and Grafana: built new alerts, SLOs/SLIs and dashboards.
- Served on the on-call rotation as incident resolver (PagerDuty/Opsgenie, incident.io); wrote and took part in postmortems.
- Operated production and staging Kubernetes clusters: RBAC, Velero backup/restore, and Kong/Nginx API gateways.
- Led Terraform and Ansible IaC: synchronized state, sped up plan execution and eliminated drift-related incidents; replicated the full infrastructure through automation.
- Built and optimized CI/CD pipelines with CircleCI, Jenkins, Cloud Build and Spinnaker, supporting 40+ deploys/day.
- Administered MongoDB, Postgres and Elasticsearch for IaaS/SaaS platforms.

DevOps Engineer | Aurum Software — Apr 2019 – Jan 2021
Built and managed cloud infrastructure and monitoring for the engineering team — Florianópolis, Brazil

- Designed and managed Google Cloud infrastructure to improve performance, scalability and availability.
- Ran containerized workloads with Kubernetes, Docker and Helm; maintained Drone CI/CD pipelines.
- Built monitoring and internal tooling with Grafana, Prometheus and Stackdriver.

DevOps & Web Developer Intern | SocialBase — Jul 2018 – Jan 2019
Internships across DevOps and web development on Linux — Florianópolis, Brazil

SELECTED PROJECT

Kubernetes Platform & Self-Service IDP — Multi-environment Kubernetes platform (Kind and GKE Autopilot) provisioned with Terraform and delivered via ArgoCD/GitOps, with policy-as-code, SLOs, backups and a self-service internal developer platform.

SKILLS

Platform, IaC & CI/CD: Platform Engineering, Kubernetes, Helm, ArgoCD, GitOps, Terraform, Ansible, GitHub Actions, CircleCI, Jenkins, Spinnaker, Drone
Cloud: GCP, AWS, Cloud Networking
Observability & Reliability: Datadog, Prometheus, Grafana, Loki, SLOs/SLIs, Incident Management, On-call, Postmortems
Languages: Go (microservices, CLIs, tooling), Python, Bash
Foundations & Data: Linux, Docker, Redis (Redis Enterprise, GCP Memorystore), MongoDB, PostgreSQL, Elasticsearch

EDUCATION

Bachelor of Information Systems | Universidade Federal de Santa Catarina (UFSC) — 2026